

# **Optitex 3DDI Installation Guide**

**DESIGN. DEVELOP. PRODUCE.** 

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# **3DDI Client Installation Windows- standalone License**

This section describes how to install the 3DDI Plugin on Windows and how to activate the software license.



- The instructions in this section support version 3.4 and above.
- As of version 3.4.5, Ocloud link is included in the 3DDI installation package.
  - Ocloud link allows you to upload Images and 3D files of designs from 3DDi directly to Ocloud.

#### To install the Windows 3DDI plugin:

1. Run the file named *Optitex 3DDI.EXE* 

O Setup - Optitex 3DDI —		×
License Agreement Please read the following important information before continuing.	OF	TITEX
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.		
TERMS AND CONDITIONS	~	
SOFTWARE LICENSE AGREEMENT		
By clicking to accept an electronic version of this Agreement or installing, copying, or otherwise using the Product, or by signing relevant Purchase Documentation, you agree to be bound by the Agreement. This Agreement is enforceable against you and any en- that installs or uses the Product on your behalf (e.g., system integration consultant. or contractor). If you are accepting this Agreement on behavior	the his tity tor,	
• I accept the agreement		
I do not accept the agreement		
Print Next >	Cano	el

8. Click the I accept the agreement radio button and click Next.

O Setup - Optitex 3DDI	_	
User Information Please enter your information.		OPTITE
User Name:		
Windows User		
Organization:		
Optitex		
Serial Number:		
CCCC - CCCC		
< Back	Next >	Cancel

- 9. Enter your User Name, Organization and Serial Number and click Next.
- 10. The Select Components dialog appears:

Setup - Optitex 3DDI		_		$\times$
Select Components Which components should be installed?			0	PTITE
Select the components you want to install; clear the c install. Click Next when you are ready to continue.	omponents	you do not	want to	
Illustrator 2021				
Current selection requires at least 249.4 MB of disk sp	ace.			
< Ba	ck N	lext >	Can	cel

Select the Illustrator versions you want to install and click Next.

11. The **Ready to Install** dialog appears:

<b>O</b> Se	tup - Optitex 3DDI		_		×
	<b>ady to Install</b> Setup is now ready to begin installing Optitex 3DD!	( on your compu	ter.	OP	тітех
	Click Install to continue with the installation, or click change any settings.	Back if you wa	nt to review	or	
	User information: Windows User Optitex			^	
	Setup type: Custom				
	Selected components: Illustrator 2022				
	<			~	
L		Back Ir	nstall	Cano	2
		Back Ir	nstall	>	el

Click Install.

### **12**. The installation process starts:

O Setup - Optitex 3DDI —		×
Installing Please wait while Setup installs Optitex 3DDI on your computer.		OPTITEX
Extracting files C: \Users\Public\Documents\3DDI\TrimsMaterial\DrillTweed\Drill_tweed_SPEC.pr	ng	_
[	C	Cancel

Once the installation is complete, the **Completing the Optitex 3DDI Setup Wizard** message appears:



Click Finish to finish the installation process.

# **3DDI MAC client Installation- standalone License**

This section describes how to install the 3DDI Plugin on MAC and how to activate the software license.



- The instructions in this section support version 3.4 and above.
- As of version 3.4.5, Ocloud link is included in the 3DDI installation package.
  - Ocloud link allows you to upload Images and 3D files of designs from 3DDi directly to Ocloud.

#### To install the MAC 3DDI plugin:

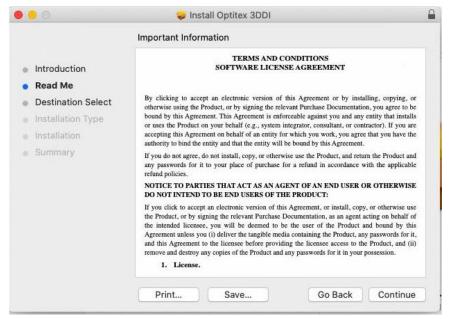
1. Run the file named **Optitex 3DDI.** The installation warning appears opens:

000	🥪 Install Optitex 3DDI	
Introduct     Read Me     Destinatio     Installation     Installation     Summary	This package will run a program to determine if the software can be installed. To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation. Cancel Continue	is
	Go Back Cont	inue

2. Click **Continue**. The welcome message appears.

	Welcome to the Optitex 3DDI Installer
Introduction Read Me Destination Select Installation Type Installation Summary	You will be guided through the steps necessary to install this software.

3. Click **Continue**. The End User License Agreement dialog appears:



4. Review the End User License Agreement and Click **Continue**. The select destination dialog appears:

. <mark></mark>	😺 Install Optitex 3DDI
	Select a Destination
Introduction     Read Me	Select the disk where you want to install the Optitex 3DDI software.
Destination Select	
Installation Type	
<ul> <li>Installation</li> </ul>	Toma Martin
<ul> <li>Summary</li> </ul>	Macintosh HD 61.33 GB available 121.12 GB total
	Installing this software requires 381.4 MB of space.
	Go Back Continue

5. Select the required disk and click **Continue.** The installation type dialog appears:

	Custom Install on "Macintosh HD"		
	Package Name	Action	Size
Introduction	Adobe Illustrator 2020	Upgrade	36.7 MB
Read Me	Adobe Illustrator 2021	Upgrade	36.7 MB
Destination Select			
Installation Type			
Installation			
<ul> <li>Summary</li> </ul>			
	Space Required: 381.4 MB	Remaining:	60.95 GB

6. Select the Illustrator versions you want to install 3DDi with. Click **Continue**. The installation summary dialog appears:

00	🥪 Install Optitex 3DDI 🛛 🔒
	Standard Install on "Macintosh HD"
<ul> <li>Introduction</li> <li>Read Me</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	This will take 381.4 MB of space on your computer. Click Install to perform a standard installation of this software on the disk "Macintosh HD".
	Change Install Location Go Back Install

7. Click Install. The authorization dialog appears:

Introduc		rying to install new software.	
Read Me	User Name:		oftware
Installat	Password:	•••••	
Installati			
Summar		Cancel Install Software	
-			_

8. Enter administrative credential and click **Install software.** The Optitex **User Information** dialog appears:

Jser Name:		
macadmin		
Organization:		
Serial Number:		

9. Enter the information and the license code and Click **Next**. The Product key activation confirmation appears:

	Optitex 3DDI License Details
A	Product key activated successfully! You can now use Optitex 3DDI and all its features.
	ок

# 10. Click **Ok**. The installation proceeds:

0 0 0	🥪 Install Optitex 3DDI 🕒
<ul> <li>Introduction</li> <li>Read Me</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	Vriting files
	Go Back Continue

# The installation confirmation dialog appears:

	🥥 Install Optitex 3DDI	
<ul> <li>Introduction</li> <li>Read Me</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	The installation was completed successfully. <b>The installation was successful</b> . The software was installed. Co Back	
Installation	The software was installed.	

#### 11. Click **Close** to finish the installation.

# Installing the TurboFloat License Server and 3DDI Clients

These sections describe how to install a TurboFloat 3DDI license server and 3DDI plugin on the client machines.

The server should be installed on machine on the local network. This machine will act as the server for clients that get licenses from the TurboFloat License Server.



- The server is not allowed on Virtual Machines.
- The Turbo Float Server setup is only for Windows.
- A server installed on Windows should be accessible from both Windows and Mac clients.
- The client- server licensing system must be run on the same network.

### **Optitex TurboFloat License Server Installation (Windows only)**

This section describes The Installation of the Optitex TurboFloat License Server on Windows.



- The instructions in this section support version 3.1 and above.
- It is extremely important that the server OS is updated with all the latest available updates from Microsoft

#### To install the Optitex TurboFloat License Server:

1. Run the file named *Optitex\_TurboFloat\_Server.exe*. The user account control dialog opens.

User Account Control	;
Do you want to allow t	
changes to your device	?
•	
Optitex 3DDI Turbo	oFloat Server Setup
Verified publisher: Optitex LTD	
File origin: Hard drive on this co	mputer
Show more details	
Yes	No

2. Click **Yes** to continue. The license agreement opens.

O Setup - Optitex 3DDI TurboFloat Server — 🗌	$\times$
License Agreement Please read the following important information before continuing.	OPTITEX
Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation.	
TERMS AND CONDITIONS SOFTWARE LICENSE AGREEMENT	^
By clicking to accept an electronic version of this Agreement or by installing, copying, or otherwise using the Product, or by signing the relevant Purchase Documentation, you agree to be bound by this Agreement. This Agreement is enforceable against you and any lentity that installs or uses the Product on your behalf (e.g., system I accept the agreement of the agreement of the agreement of the agreement of the agreement behavior of the agreement of the agreement behavior of the agreement of th	5 7
Print Next >	Cancel

3. Select the **I accept the agreement** radio button and click **Next**. The user information dialog opens.

Please enter your information.			0
User Name:			
Windows User			
Organization:			
Optitex			
Serial Number:			
	1		
Serial Number:			
Serial Number:	<del>اکت حکت</del> ا		
Serial Number:	1-2222-2222	 	
Serial Number:	J- <u>CCCC</u> -CCCCC		

4. Enter your User Name, Organization and Serial Number and click Next.

The Ready to Install dialog appears:

<b>O</b> Se	tup - Optitex 3DDI TurboFloat Server		—		×
	ady to Install Setup is now ready to begin installing Opti computer.	itex 3DDI TurboFloat	Server on y	your (	OPTITEX
	Click Install to continue with the installation change any settings.	n, or click Back if you	ı want to re	view or	
	User information: opadmin Optitex				^
					~
	<			>	
		< Back	Install	Ca	ancel

 Click Install. The installation process starts. Once the installation is complete, the Completing the Optitex 3DDI TurboFloat Server Setup Wizard message appears:

O Setup - Optitex 3DDI Turk	ooFloat Server	-		×
OPTITEX	Completing the C TurboFloat Serve Setup has finished installing Op on your computer. The applica selecting the installed shortcut Click Finish to exit Setup.	er Setup V	Vizaro	
		Finish		

6. Click Finish.

**Note:** A successful installation means that the server is installed and activated with the product key you entered.

#### **3DDI Windows Installation for TurboFloat License User – Client**

This section describes how to install a 3DDI client to who reads the license from a TurboFloat license server. You will use the same product key that you used when you installed the Optitex TurboFloat license server.

**Note:** The server should be ready and accessible before the client's installation.

To install the Windows 3DDI plugin:

1. Run the file named *Optitex 3DDI.EXE* 



2. Click the I accept the agreement radio button and click Next.

**3.** Enter your **User Name**, **Organization** and **Serial Number** (the same product key used when you installed the Optitex TurboFloat license server).

O Setup - Optitex 3DDI			_	
User Information Please enter your information.				OPTITE
User Name:				
Windows User				
Organization:				
Optitex				
Serial Number:				
C223 -C5221 -C223 - T2233 - C223 - C223 - C223				
	< Back	Next	t>	Cancel

4. Click Next

5. Enter the **IP Address** for the server that hosts the TurboFloat server. Leave the **Port Number** as is and click **Next**.

etup - Optitex 3DDI			_	
				OP
Please enter following information system hosting the Turbo Float S		rver. These de	tails are o	f the
IP Address				
10.141.80.29				
Port Number				
13				
	< Bi		kt >	Cano

6. The **Select Components** dialog appears. Select the Illustrator versions you want to install.

Which components should be installed	d?		OPTI
Select the components you want to ir install. Click Next when you are ready		nents you do not	want to
☑ Illustrator 2020			
✓ Illustrator 2021			
Current selection requires at least 23	and the second second		

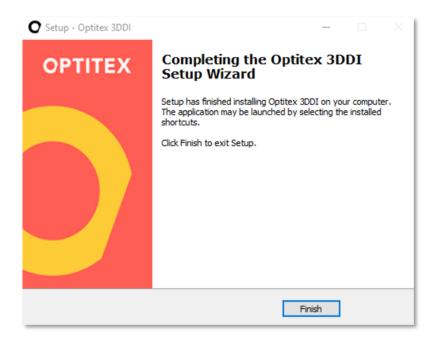
- 7. Click Next.
- 8. The **Ready to Install** dialog appears.

Setup - Optitex 3DDI				_		$\times$
Ready to Install						
Setup is now ready to begin in	stalling Optite	k 3DDI on you	r computer		0	PTITE
Click Install to continue with th change any settings.	e installation,	or click Back if	you want t	to reviev	vor	
User information:					^	]
Windows User						
Optitex						
Setup type:						
Custom						
Selected components:						
Illustrator 2020						
Illustrator 2021						
					Y	
<					>	
		< Back	Insta	all I	Can	rel
		< DOCK	1150	211	Carr	

# 9. Click **Install**. The installation process starts:

0	Setup - Optitex 3DDI —		×
1	Installing		
	Please wait while Setup installs Optitex 3DDI on your computer.		OPTITEX
	Extracting files		
	C:\Users\Public\Documents\3DDI\Materials\DrillTweed\Drill_tweed_NF	M.png	
			Cancel

Once the installation is complete, the **Completing the Optitex 3DDI Setup Wizard** message appears:



Click Finish.

### **3DDI MAC Installation for TurboFloat License User – Client**

This section describes how to install a 3DDI plugin on a MAC client who reads the license from a TurboFloat license server. You will need to use the same product key that you used when you installed the Optitex <u>TurboFloat license server</u>.

Note:

- The instructions in this section support version 3.1 and above.
- The server must be ready and accessible before the client installation.

#### To install the 3DDI MAC plugin:

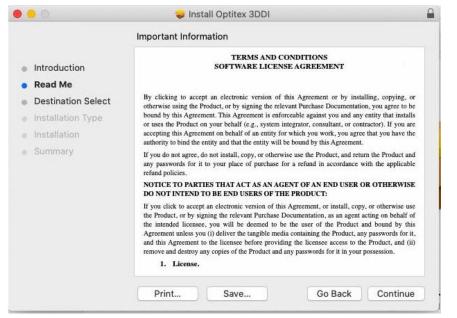
1. Run the file named **Optitex 3DDI.** The installation warning appears opens:

0 0 0	😺 Install Optitex 3DDI	
Introducti     Read Me     Destinatio     Installation     Installation     Summary	This package will run a program to determine if the software can be installed. To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation. Cancel Continue	s
	Go Back Cont	inue

2. Click **Continue**. The welcome message appears.

	Welcome to the Optitex 3DDI Installer
Introduction Read Me Destination Select Installation Type Installation Summary	You will be guided through the steps necessary to install this software.

3. Click **Continue**. The End User License Agreement dialog appears:



4. Review the End User License Agreement and Click **Continue**. The select destination dialog appears:

0	🥪 Install Optitex 3DDI
	Select a Destination
<ul><li>Introduction</li><li>Read Me</li></ul>	Select the disk where you want to install the Optitex 3DDI software.
Destination Select	
Installation Type	
Installation	Terres and the second se
<ul> <li>Summary</li> </ul>	Macintosh HD 61.33 GB available 121.12 GB total
	Installing this software requires 381.4 MB of space.
	Go Back Continue

5. Select the required disk and click **Continue.** The installation type dialog appears:

	Custom Install on "Macintosh HD"		
	Package Name	Action	Size
Introduction	Adobe Illustrator 2020	Upgrade	36.7 MB
Read Me	Adobe Illustrator 2021	Upgrade	36.7 MB
Destination Select			
Installation Type			
Installation			
Summary			
	Space Required: 381.4 MB	Remaining:	60.95 GB

6. Select the Illustrator versions you want to install 3DDi with. Click **Continue**. The installation summary dialog appears:

00	🥪 Install Optitex 3DDI 🛛 🔒
	Standard Install on "Macintosh HD"
<ul> <li>Introduction</li> <li>Read Me</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	This will take 381.4 MB of space on your computer. Click Install to perform a standard installation of this software on the disk "Macintosh HD".
	Change Install Location Go Back Install

7. Click Install. The authorization dialog appears:

Introduc		rying to install new software.	
Read Me	User Name:		oftware
Destinat Installat	Password:	•••••	
Installati			
Summar		Cancel Install Softwar	e
			tall Location

8. Enter administrative credential and click **Install software.** The Optitex **User Information** dialog appears:

9. Enter the information and the license code and Click Next.

0 0	Optitex 3DDI License
User Informatio	on nter your information.
IP Address	
127.0.0.1	
Port	
13	
	Next > Cancel

10. Enter the **IP Address** for the TurboFloat license server. Leave the **Port Number** as is and click **Next**.

	Optitex 3DDI License Details
A	Product key activated successfully! You can now use Optitex 3DDI and all its features.
	ок

12. Click **Ok**. The installation proceeds:

0 0	🥪 Install Optitex 3DDI 🛛 🔒
<ul> <li>Introduction</li> <li>Read Me</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	Installing Optitex 3DDI Writing files
	Go Back Continue

#### The installation confirmation dialog appears:

🦆 Install Optitex 3DDI	100
The installation was completed successfully. The installation was successful. The software was installed. Go Back Close	
	The installation was successful.

13. Click **Close** to finish the installation.

# **3DDI Command Line Installations**

3DDI can be installed using command line, silently, starting from version 3.3. The installation must be done by an administrator.

### **Command line installation for windows**

Syntax, options and examples for command line installation for windows.

#### Before the Installation

- 1. Verify that your system specifications are within the recommended system requirements.
- 2. Check that all prerequisites are installed.
- 3. Download the installation file and have it ready.

#### Syntax examples

Here are some typical examples of the use of the syntax

#### Installation commands

#### When using an individual license:

<<3DDI install setup path>> /VERYSILENT /SUPPRESSMSGBOXES /LOG="D:\3DDI\_Log\install.log" /COMPONENTS="AI2020,AI2021" /USER=EVA /ORG=Optitex /SERIAL=<<Serial number>>

When using a Floating/Server License <<3DDI install setup path>> /VERYSILENT /SUPPRESSMSGBOXES /LOG="D:\3DDI\_Log\Install.log" /COMPONENTS="AI2020,AI2021" /USER=EVA /ORG=Optitex /SERIAL=<<Serial number>> /IP=<IP of server> /PORT=<<Port of server>>

#### Uninstallation command

<<3DDI Un install exe path>> /VERYSILENT /SUPPRESSMSGBOXES /LOG="D:\3DDI\_Log\uninstall.log" /REMOVECONFIG=yes

#### The main command line parameters

### /HELP, /? (Optional)

Shows a summary of this information.

#### /SILENT, /VERYSILENT (Mandatory)

Instructs Setup to be silent or very silent. When Setup is silent the wizard and the background window are not displayed but the installation progress window is. When a setup is very silent this installation progress window is not displayed. Everything else is normal so for example error messages during installation are displayed if /SUPPRESSMSGBOXES not provided.

#### /SUPPRESSMSGBOXES (Optional)

Instructs Setup to suppress message boxes. Only has an effect when combined with '/SILENT' or '/VERYSILENT'.

### /LOG

Causes Setup to create a log file in the user's TEMP directory detailing file installation and [Run] actions taken during the installation process. This can be a helpful debugging aid.

The log file is created with a unique name based on the current date. (It will not overwrite or append to existing files.)

### /LOG="filename" (Mandatory)

Same as /LOG, except it allows you to specify a fixed path/filename to use for the log file. If a file with the specified name already exists it will be overwritten. If the file cannot be created, Setup will abort with an error message.

### /DIR="x:\dirname" (Optional)

Overrides the default directory name displayed on the Select Destination Location wizard page. A fully qualified pathname must be specified, if parameter not specified it will install to a default location.

### /COMPONENTS="comma separated list of component names" (Mandatory)

Overrides the default component settings.

Only the specified components will be selected; the rest will be deselected.

#### Example:

Deselect all components, then select the "AI2020" components: /COMPONENTS="AI2020"

#### Example:

Deselect all components, then select the "AI2020" and "AI2021" components: /COMPONENTS="AI2020,AI2021"

#### **Custom parameters**

### /USER (Optional)

Provide the username which you wish to set in user info page, if not provided, it will take default system's username.

#### Example:

/USER=Adam

### /ORG (Optional)

Provide the organization which you wish to set in user info page, if not provided, it will take default system organization.

Example:

/ORG=Optitex

### /SERIAL (Mandatory)

Product key provided by the Optitex team.

Example:

#### /SERIAL=xxxx-xxxx-xxxx-xxxx-xxxx-xxxx-xxxx

### /IP (Mandatory)\*

IP address of the remote turbo float server, this parameter is mandatory in case of floating type license.

#### Example:

/IP=127.0.0.1

# /PORT (Mandatory)\*

PORT number of the remote turbo float server, this parameter is mandatory in case of floating type license.

Example:

/PORT=13

# /REMOVECONFIG (Optional)

If you wish to keep config.xml file while uninstall.

Example:

/REMOVECONFIG=yes : If you wish to remove config file

/REMOVECONFIG=no : if you wish not to remove config file

#### **Command line installation for MAC**

Syntax, options and examples for Command line installation for MAC.

#### **Before the Installation**

- 1. Verify that your system specifications are within the recommended system requirements.
- 2. Check that all prerequisites are installed.
- 3. Download the installation file and have it ready.

#### Syntax examples

Here are some typical examples of the use of the syntax

#### Installation commands

When using an individual license: sudo launchctl setenv SILENT "-yes" SERIAL "<<SERIAL number>>" ORG "OPTITEX" USERNAME "Adam" COMPONENTS "ai2020" && sudo installer -pkg <<3DDI install pkg path>> -target /

#### When using a Floating/Server License:

sudo launchctl setenv SILENT "-yes" SERIAL "<<SERIAL number>>" PORT "<<Port of server>>" IP "<<IP of server>>" ORG "OPTITEX" USERNAME "Adam" COMPONENTS "ai2020" && sudo installer -pkg <<3DDI install pkg path>> -target /

**Uninstallation command** 

export REMOVECONFIG="-yes" && open <<3DDI Un-install app path>>

#### Command line parameters:

#### /SILENT

Instructs Setup to be silent. When Setup is silent the wizard and the background window are not displayed but the installation progress window is.

Example:

e.g.: SILENT "-yes"

#### /COMPONENTS "comma separated list of component names" (Mandatory) Overrides the default component settings.

Only the specified components will be selected; the rest will be deselected.

Example:

e.g.: COMPONENTS "ai2020,ai2021"

#### /USERNAME (Optional)

Provide the username which you wish to set in user info page, if not provided, it will take default system's username.

e.g.: USERNAME "Adam"

### /ORG (Optional)

Provide the organization which you wish to set in user info page, if not provided, it will take default system organization.

e.g.: ORG "Optitex"

### /SERIAL (Mandatory)

Product key provided by the Optitex team. Example:

e.g.: SERIAL "xxxx-xxxx-xxxx-xxxx-xxxx-xxxx-xxxx"

#### /IP (Mandatory)\*

IP address of the remote turbo float server, this parameter is mandatory in case of floating type license.

Example:

e.g.: IP "127.0.0.1"

### /PORT (Mandatory)\*

PORT number of the remote turbo float server, this parameter is mandatory in case of floating type license. Example:

e.g.: PORT "13"

# /REMOVECONFIG (Optional)

If you wish to keep config.xml file while uninstall.

Example:

e.g.: REMOVECONFIG="-yes": If you wish to remove config file

# Updating the TurboFloat Server information.

The following are the instructions for updating the TurboFloat license server location if it has changed, or to connect a different TurboFloat server.

### Updating the server settings using the 3DDI menu

To change the IP settings (host address) on the client computer:

- 1. Run Adobe Illustrator and then open the 3DDI window.
- 2. On the menu, select the TurboFloat Server Settings:

Optitex 3DDI	Help
=	Deactivate Optitex 3DDI TurboFloat Server Settings
	About Optitex 3DDI
OPTITEX DESIGN. DEVELOP. PRODUCE.	

#### 3. The TurboFloat Server Settings dialog opens:

Optitex 3DDI : TurboFloat Server Settings	×
Enter host address: 127.0 .0 .1	
Enter port: 13	
Test Connection Check the connection to server. Make sure the ip address and port for the server machine are o	orrect.
OK Can	cel

- 4. Enter the new server IP Address.
- 5. Test the connection. If the new server IP is accessible on the network, you will get a confirmation.
- 6. Click Ok to close the dialog. You are now ready to work with 3DDI.

### If you open 3DDI client, but the server has changed.

To change the IP settings (host address) When the connection to the server has failed:

1. Run Adobe Illustrator and then open the 3DDI window. The 3DDI plugin cannot connect to a server and the following message appears:

Optitex 3DDI	$\times$
Connection to the TurboFloat Server failed. Do you want to check the server settings?	
Yes No	
2. Click Yes. The Settings dialog appears.	
Optitex 3DDI : TurboFloat Server Settings	×
Enter host address: 10 .141.10 .22 Enter port: 13	
Test Connection Check the connection to server. Make sure the ip address and port for the serve	r machine are correct.
ОК	Cancel

3. Enter a correct IP (host address). Click the **Test Connection** button to verify the connectivity between the client and server.

Optitex 3DDI :	TurboFloat Server Settings	$\times$
Enter host address:	10 .141.10 .104	
Enter port: 13		
Test Connection	Connnected to server successfully! Press OK to save these changes, cancel to discard.	
	OK Cancel	

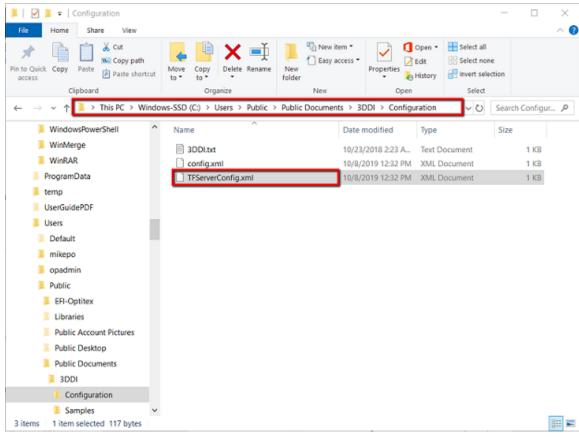
- 4. Once the connectivity is ok, you will get a message saying that it was successfully connected to the server. Click **OK**.
- 5. After applying this change, the client 3DDI plugin will be configured to use a new host address.

#### Updating the new server IP Address directly in the relevant file.

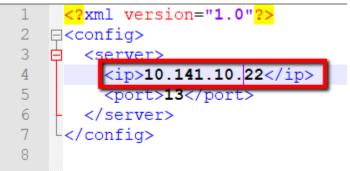
If you changed the server location, the new IP address on the client (3DDI Plugin) can also be also configured using the TFServerConfig.xml file

#### To change the IP settings directly in the TFServerConfig.xml file.

1. Go to C:\Users\Public\Documents\3DDI\Configuration:



2. Open the TFServerConfig.xml file in an editor:



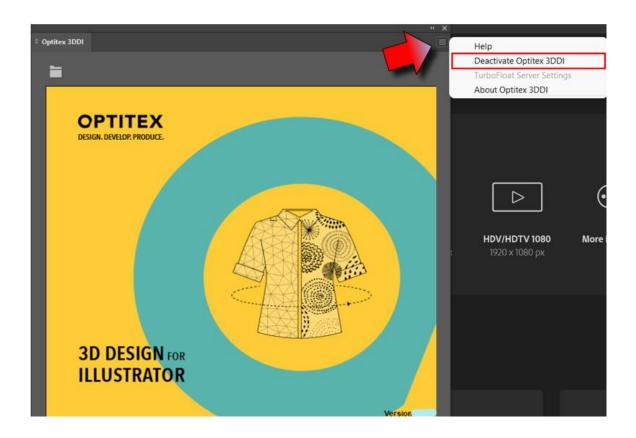
- 3. Change the IP address and save the file.
- 4. Run Adobe Illustrator, and then run the 3DDI Plugin. The 3DDI plugin is loaded using the new IP settings.

# **Deactivating/Activating your license**

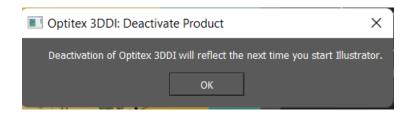
To move the license to a different computer, you can deactivate the license on the existing computer then activate the same product key on another computer. This can be repeated as needed.

#### Deactivating your license

- 1. Open 3DDI window.
- 2. Click the menu on the top right.
- 3. Select Deactivate Optitex 3DDI.



4. The following message appears, click the **OK** button.



5. Close 3DDI and Adobe Illustrator. The license is deactivated and ready for activation on another computer.

#### Activating your license

- 1. If this is a fresh installation, install 3DDI and activate the license during the installation process as described above in this guide:
  - a. <u>3DDI Client Installation Windows- standalone License</u>
  - b. 3DDI MAC client Installation-standalone License
  - c. <u>3DDI Windows Installation for TurboFloat License User Client</u>
  - d. 3DDI MAC Installation for TurboFloat License User Client
- 2. If 3DDI is already installed, open the 3DDI window. The following dialog appears:

Optitex 3D	OI Product License				$\times$
Enter License:		-			
				ОК	Cancel

3. Type the product key and click "OK" button. The license is activated.

### **3DDI** windows registry entries- version number and Installation folder

Starting from 3DDI version 3.3, the windows registry will include the 3DDI full version number and the Installation folder.

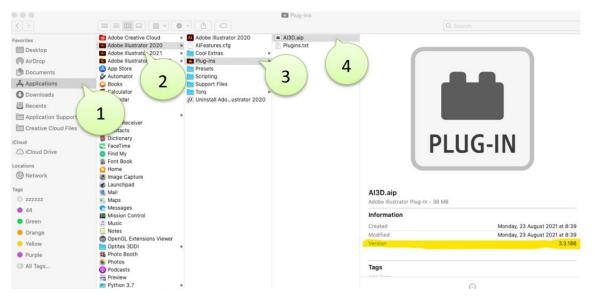
The information can be found under

#### Computer\HKEY\_LOCAL\_MACHINE\SOFTWARE\Optitex\InstalledSetups\3DDI

Computer	^	Name	Type	Data
> HKEY_CLASSES_ROOT		(Default)	REG_SZ	(value not set)
> HKEY_CURRENT_USER		(ab) AppPath	REG_SZ	C:\Program Files (x86)\Common Files\Optitex 30
HKEY_LOCAL_MACHINE		ab Version	REG SZ	3.3.201

# **MAC version Information and folders**

Full 3DDI version number can be found on MAC in the AIP information as described in the illustration:



#### **3DDI folders on mac are:**

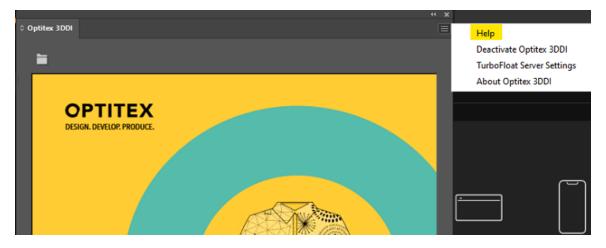
- 1. /Library/Application Support/3DDI (all the folders inside)
- 2. /Library/Frameworks/Optitex/3DDI/Frameworks
- 3. /Users/USER\_NAME/Library/Preferences

### **3DDI Support Information**

How to get help and how to approach support.

#### **Get Help**

Open online help from the 3DDI menu:



The help opens in your browser.

# **3D Design for Illustrator Overview**

The 3D Design for Illustrator, otherwise known as 3DDI, is a plug-in for Adobe Illustrator, that With 3DDI, you can do the following:

- Experiment and customize how a garment's fabric, texture, print patterns and graphic
- Work within the native environment of Adobe Illustrator, on a PC or a Mac, to see a 3[
- Improve collaboration between pattern makers, designers & vendors by validating des
- Optimize the sampling workflow with earlier validation and decision making in the des
- Reduce physical samples and create more accurate first prototypes.

Click on one of the links below to learn more about 3D Design for Illustrator:

**Getting Started** 

Using 3D Design for Illustrator

Tips & Tricks

### Approaching Optitex support for troubleshooting

**Note:** Before approaching Optitex support, Make sure to check that traffic to the activation server is not blocked at your end. To verify this, **use a Microsoft browser only** (IE or Edge. Don't use any other browser for this test!) and see if you can reach this page successfully: <a href="https://wyday.com/">https://wyday.com/</a>

If you can't reach this page using IE or Edge, it means that something at your end is blocking the activation traffic and you need to have IT resolve it at your end.

Once the above test is working OK, if you still have a problem, proceed as follows:

Information regarding the TurboFloat Client and server communication can be gathered from the server log file **tfs-log.txt** and the client log file **3DDI.txt**.

The TurboFloat Server logs all changes/requests received and the 3DDI client logs all responses it gets from the server.

Information about the actual installation is found in separate logs as specified below:

#### **3DDI logs locations:**

#### Turbo float server

#### Installation log:

This log is created with any installation and is named and numbered automatically. It is located under C:\Users\[username]\AppData\ Local\Temp.

It looks like this: **Setup Log 2021-11-08 #003.txt** where the date and the number are given automatically.

#### **Operation log:**

C:\Program Files (x86)\Common Files\Optitex 3DDI TurboFloat Server\tfs-log.txt

#### **Client Windows**

#### Installation log:

This log is created with any installation and is named and numbered automatically. It is located under C:\Users\[username]\AppData\ Local\Temp.

It looks like this: **Setup Log 2021-11-08 #003.txt** where the date and the number are given automatically.

#### **Operation log:**

This log is created as soon as 3DDI is used and it contains information of the plugin usage and license communication.

#### C:\Users\[username]\AppData\Roaming\3DDI\3DDI.txt

#### Client Mac:

#### Installation log:

This log is created with the manual installation. It is located under:

#### /var/log/install.log

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#### **Operation log:**

This log is created as soon as 3DDI is used and it contains information of the plugin usage and license communication.

#### /Users/[USER\_NAME]/Library/Application Support/3DDI/3DDI.txt

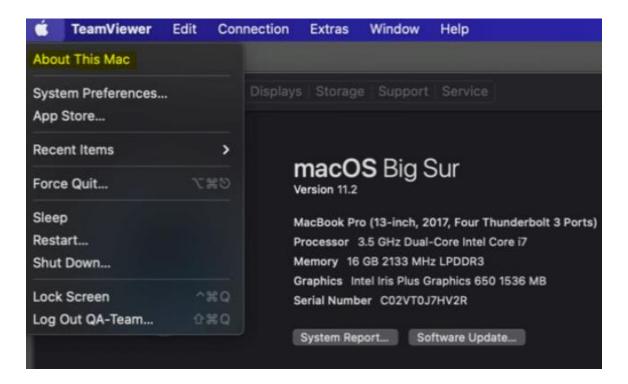
Note that there is no way to monitor the server remotely. If there is a connectivity problem, you should send these log files to Optitex support. Including the following information:

#### Additional information needed to support.

1. 3DDI version:

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	Deactivate Optitex 3DDI
	TurboFloat Server Settings
	About Optitex 3DDI
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In MAC:



3. Adobe illustrator version.

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